

## Northern Region Quality Improvement Committee

<b>Meeting Dates:</b>	October, 2009 November, 2009 December, 2009	<b>Review and Action Plan</b>	<b>Follow-up</b>
<b>Dash Board Items/ Studies:</b>			
<b>Public Relations:</b>	<p>October 28, 2009</p> <p>November 2009</p>	<p>We did not have an official meeting this month. Instead there was training... 'Insight, the Whole Team". It consisted of two panels, one with foster parents, and the other with caseworkers. The purpose of this training was to share information between each group, to gain a better understanding of what each other goes through, what's required, etc. A chance to have a better understanding of each other's role in the life of children in care. Those from the QI committee that attended expressed they gained valuable information and insight.</p> <p>No meeting in November. Instead the Immersion Day was held. The Immersion half-day training for 2009 was a huge success! A good overview of all areas of the agency was presented by two caseworker panels and a consumer panel. The consumer panel was composed of five individuals. They shared heartfelt and inspiring stories of how they benefited from the services that they received and how much their caseworkers cared about and helped them. The caseworker panels consisted of workers from Intake, Child Protective Services, Domestic Violence Specialists, Resource Family Consultants, On-going Workers,</p>	

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	December 2009	Kinship Specialists, and Family Preservation Workers. There were 43 attendees from nearly 20 different community partners.  No meeting due to the QI Summit on December 1 <sup>st</sup> .	
CPS Issues:	November 2009	CPS discussion took place during the panel presentation at the Immersion Day.	
Other Business:	Priority Focus Areas	Permanency: Will continue this area of focus during 2010.	